



July 12, 2007

To Whom It May Concern:

This letter is to indicate, in no uncertain terms, my pleasure in working with Mr. George Reenstra and the Aircraft Services Group (ASG) organization.

In my line of work, the term "Integrity" has always carried a monumental amount of importance. George Reenstra epitomizes that term and, as a result, so does ASG. When George says something...or promises something...you can take it to the bank. His word is truly his bond. George and ASG can always be counted upon to "tell it like it is." He is not one who just delivers the good news...he is man enough to give the bad news if it is necessary. I have rarely worked with a person or organization that better lives up to the concept of selfless service to the Customer.

George and ASG know their business. He stresses safety above all else...and will never sacrifice his belief in safety for personal gain. This belief permeates all of ASG and provides an environment that leads to error-free operations. George is readily available...24/7. I have never had to wait for more than 5 minutes to get in touch with George. On several occasions I have talked with him 12 time zones away...and never had a delay. This type of service is rare in today's environment. Equally important, George and ASG produce. They meet the requirement on time and on budget.

Not only have I had a large amount of dealings with George and ASG, I will continue to deal with them. In their business sector, they are the best!

Semper Fidelis,

Charles C. Kulak

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